



April 9, 2019

## **NEW ONLINE MEMBERSHIP MANAGEMENT & DUES PAYMENT SYSTEM FOR 2019**

### **DUES UNCHANGED FROM 2018 LEVELS (\$550)**

We have been working steadily over the course of the off-season to make significant improvements to our membership and dues payment system, our facilities, and our website in response to member requests. **This letter provides important information on how dues payment and membership updates will take place this year. We ask that members use the new online method to the greatest extent possible.** Please watch our Facebook feed, email broadcasts, and new website for the most up-to-date information on other aspects of the 2019 season.

### **Online Portal**

The Online portal allows you to update your contact information, verify the names of your family members on your membership, and pay your dues online. For the first time, you will be able to view the information we have collected about your membership and help us update it so it is correct.

Since you cannot enter information about your family members, we would be happy to assist you. If you find that the information contained in the portal is not correct, just send us an email at [csrpool@gmail.com](mailto:csrpool@gmail.com), Subject: Information Correction Requested, and one of us will reach out to you to get the correct information.

The Portal log in information and your credentials can be found at the end of the newsletter. A link to the Step by Step Guide for using the online portal is available on the website homepage.

### **Membership Renewal and Dues Payment**

Please pay your dues by May 15, 2019, so we have enough time to process the accounts before opening day. As a thank you for paying by this date, we have deducted \$10 from your dues. When you log onto the portal, you should see that you owe \$540 or \$515 (senior). **If you find that a different amount appears on your account, please contact us immediately at [csrpool@gmail.com](mailto:csrpool@gmail.com).**

If you are unable or wish not to pay your dues online, we will still accept check payments. Please mail your check to the pool at 5600 Euclid Street, Cheverly, MD 20785, attention: Membership Chair.

If you wish to resign your membership, simply send an email to [csrpool@gmail.com](mailto:csrpool@gmail.com), subject: resignation.

## Employment

To apply for summer employment, please visit our website's employment application page, <https://www.cheverlypool.com/seasonal-employment>.

## Swim Team and Swim Lessons

To register for swim team, please visit the Swim Team section of our website at [www.cheverlypool.com/swim-team](http://www.cheverlypool.com/swim-team). More information about Swim Lessons will be available as opening day approaches.

## A Message from the President

Thank you for your patience as we transition to a new system and continue to make improvements to your member experience. Our website, Facebook group, and email updates will be the primary means of communication this year.

Please don't hesitate to contact me or any member of the Board with questions, comments, or concerns. The Board's general email address is [csrpool@gmail.com](mailto:csrpool@gmail.com).

I look forward to seeing you at the pool this season!

Nathan Darling

President

## Access the Online Portal

1. Open [www.ourclublogin.com/510428](http://www.ourclublogin.com/510428) to access the online portal.
2. Enter your **Member ID** and **Password**.  
Your Member ID and password are: **(sent to each member)**
3. When prompted, create a username and password that you will remember.

The link to the Step by Step guide for using the portal to pay your dues and nanny fees can be found on our website homepage.